

SERVICE SOLUTIONS SATISFACTION

## SIMPle Plan

Annual maintenance and repair of school band instrument inventory is vital to ensure proper playing condition and years of lasting service for these valuable assets. With managed care and required service, your quality instruments will last many seasons. Ada Music Center has a long history of band instrument repair service. We pride ourselves in attention to detail and a quick turnaround. In short, you will be hard pressed to find a better value.

Our School Instrument Maintenance Program (or SIMPle) Plan is a great example, and here's how it works:

- At the end of the school year, AMC will come to the school and pick up the instruments. After estimating and labeling the instruments, we will leave a copy with the total cost. When maintenance is complete, AMC will return the instruments to the school at a time chosen by the band director prior to the beginning of summer band.
- When 90% of school inventory is sent in for maintenance, AMC will warranty those instruments for the entire school year (excluding cost of major parts i.e. pistons, keys, crooks etc.) Brass and woodwind instruments, as well as their respective cases, are covered. Any instruments not covered can be repaired for cost and added to the warranty list throughout the remainder of the school year.

Brass maintenance includes a chemical flush, clean, and lube. It also covers needed repairs to the instrument (i.e. soldering, valve work, and reachable dent removal) and case.

Woodwind maintenance includes inspection, regulation to playing condition, and replacement of any worn or missing pads and corks.

**Percussion** maintenance/repair is available upon request.

If you or your administrators have any questions, please feel free to call. We take pride in serving Oklahoma schools and look forward to building a lasting relationship with you!

Sincerely,

Richard A. Vallandingham

Owner/Instrument Repair Technician